OUR DIGITAL PROMISE - YOUR PAPERLESS OFFICE

MSB
SMART DOCUMENT SOLUTIONS

INTRODUCTION

MSB, a fully validated cloud-based comprehensive digital workflow and signature solution, was brought alive in 2005 to precisely accomplish all the necessities of major industries like Healthcare, Life Sciences, Financial services, Real Estate, Higher Education and many more. Our Regulatory Validation (FDA, EMA, 21 CFR11), Enterprise Focus and Customized Experience, combined with our deep domain expertise make MSB the preferred choice for most of the leaders in these spaces. Pfizer, GSK, Johnson & Johnson, Roche, ICON and Apollo Hospitals to name a few are using MSB to delight their customers, partners & employees and improve compliance with regulations.
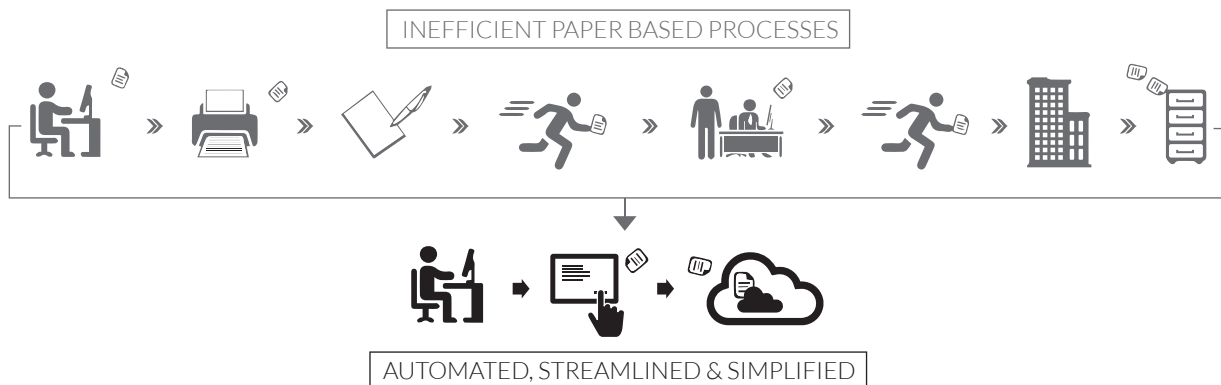
With multi-factor authentication, tamper proofing, detailed audit trail and complete time stamping details, MSB goes the extra mile beyond basic requirements to ensure your documents are secure and compliant.

FIPS Level 1 Validated 140-2   FDA   HIPAA   bsi. ISO/IEC 27001 Information Security Management   EUROPEAN MEDICINES AGENCY SCIENCE MEDICINES HEALTH
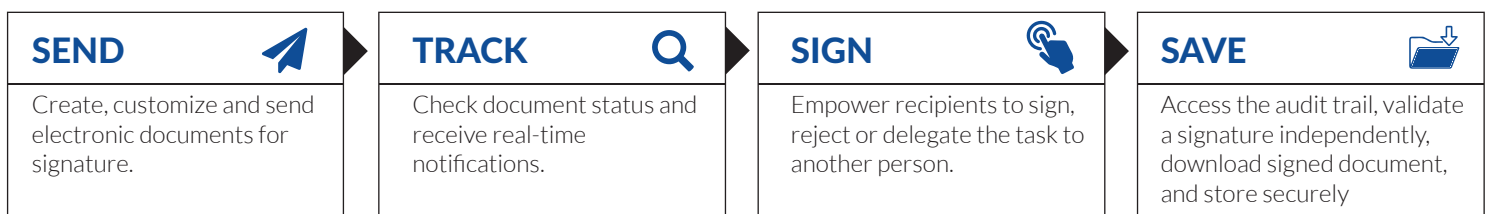
OUR SOLUTION

In an increasingly competitive market, solution tailored to meet the needs of the industry can control costs, consolidate operations and give a dramatic return on investment. As per a recently published research from Markets and Markets, "Digital Signature Market - Global Forecast to 2021"- The digital signature market size is estimated to grow from USD 662.7 Million in 2016 to USD 2657.0 Million by 2021, at an estimated Compound Annual Growth Rate (CAGR) of 32.0%.

INEFFICIENT PAPER BASED PROCESSES

AUTOMATED, STREAMLINED & SIMPLIFIED

Absolute digital transformation requires a sophisticated solution that can capture, route, execute, store and track high volume of daily transactions while preserving the integrity and security of information processed. MSB combines Electronic Signatures, Digital Signatures, Automated workflows, Authentication Services, Identity Management, Document Management, Document Tracking & Long Term Storage in one easy to use platform that integrates deeply with all existing technologies for an end-to-end enterprise wide digital capability.

MSB is the fastest, most secure way to make every decision and approval digital, so you can keep your business moving forward.

SEND	**TRACK**	**SIGN**	**SAVE**
Create, customize and send electronic documents for signature.	Check document status and receive real-time notifications.	Empower recipients to sign, reject or delegate the task to another person.	Access the audit trail, validate a signature independently, download signed document, and store securely

PRODUCT OFFERINGS

MSB is a feature rich platform that does not require a third-party or any added expense for validation. It is a self-validated solution that comes with well documented and shareable validation package. We are committed to deliver the most advanced features in one simple solution.

Security & Compliance

- **21 Cfr Part 11**
  Regulations For Acceptance By FDA and EMA
- **Fips 140-2**
  Security Requirements For Cryptographic Modules
- **Iso 27001 Certified**
  Highest Level of Global Information Security Assurance
- **Multifactor Authentication**
  Additional Levels of Security During Document Signing
- **Public Key Infrastructure (Pki) Technology**
  Preserving Data Integrity and Signer Identity
- **Tamper Proof**
  Invalidate any Changes In a Digitally Signed Document
- **Trusted Time Stamping**
  Stamping Document Creation, Modification and Finalization
- **Valuable Partnerships**
  Safe Biopharma, Exostar, C-DAC
- **Standards-based Signatures**
  Adherence to Local and Industry Esignature Standards
- **Audit Trail**
  Step-by-Step Details and a Complete Activity Log
- **Independent Document Validation**
  Compatibility With Industry-Accepted Validation Tools & Approved Certificates
- **E-photocopy**
  Flattened Version of Each Signed File With an Embedded Validation Report & Audit Trail

Document Preparation

- Document Upload via Cloud Storage Services (Gdrive, Onedrive , Box Etc)
- Document Upload Via Email
- Extensive File Type Support
- PDF Form Conversion
- Tag Anchoring
- Auto- Append For Tag Placement
- Reusable Document Templates
- 15 + Standard and Custom Tags and Fields
- Supplemental Documents
- Pre-Existing Form Fields Support
- Document Markup
- Offline Sending (Mobile App Only)

Signing Experience

- Easy-to-use Intuitive Interface
- Offline Signing (Mobile App Only)
- Designed for Mobile
- Sign/ Approve or Delegate
- Custom Signatures - Choose, Draw or Upload
- Individual Signer Identity
- Quick & Easy Sign
- Add Review Comments
- Free Text Signing & Rejection Reasons

Enterprise Experience

- Electronic & Digital Signatures
- Flexible Deployment (SAAS as The Key Model)
- Connectivity with Enterprise: CRM, HR, Finance
- Seamless Integration
- Configurable Controls
- Private Cloud Storage & Integration
- Custom Enhancements for Company Branding
- Domain-level User Administration & Access Control
- Global Time Zone Support
- Customized Password Rules

Tracking & Reporting

- Comprehensive Dashboard
- Array of Reports for Document & Account Statuses
- Up-To-Date Status
- Completion Confirmation

Workflow Assignment

- Bulk Compose
- Sequential, Parallel or Blend Signing
- Workflow Actions for Each Signer
- Re-Usable & Shareable Workflow Templates
- Mark a Copy (CC)

User Authentication

- Email-Based Authentication
- Third-Party Authentication (Okta, Google Etc.)
- Biometric Authentication for Supported Mobile Devices
- Single Sign-On
- One-Time Password (OTP) Based Authentication
- Multifactor Authentication

Document Management & Collaboration

- Document Versioning
- Long Term Storage
- Document Retention
- Team Room for Document Collaboration
- User Groups
- Document Downloadable Links

Process Management

- In Process Edits
- Real Time Notifications/Reminders
- Set Deadlines

Services And Support

- 24x7 Phone & Email Customer Support
- Professional Services
- On-demand User Training Sessions
- Training Videos & Documentation

ENTERPRISE LEVEL USE CASES

CLINICAL TRIALS
- Clinical Trial Enrollment
- Patient Informed Consent
- Investigator Forms (1572)
- Electronic Lab Notebooks
- Agency Fillings (IND, NDA)
- Certificates Of Analysis

MANUFACTURING & QUALITY
- Electronic Batch Records
- Audit Reports
- CAPA/ Non-Conformance Reports
- Quality Agreements
- Validation Plans

DISTRIBUTION
- Sales Contracts
- Order Processing
- Partnership & Distribution Programs
- Compensations Plans

PROCUREMENT
- RFP Sign Offs
- SOW's/MSA's
- Supplier/Vendor Contracts
- Vendor Onboarding

LEGAL
- Contracts
- Non Disclosure Agreements
- Internal Compliance
- Patent Registrations
- Intercompany Agreements

FINANCE & GOVERNANCE
- Reimbursement Agreements W/ Private & Public Payers
- Tax Agreements
- Leadership Approvals
- Audit Signoff

IT
- Project Budget Approvals
- Asset Tracking
- Requirements Sign Off
- Incident Reporting
- Production Change Authorization
- Maintenance Authorization

HUMAN RESOURCES
- Candidate NDA's
- Offer Letters
- New Hire Onboarding
- Employee Policy Distribution & Acknowledgement
- Contractor Agreements
- Off-boarding/ Exit Documents

OUR CLIENTS

Pfizer · ICON · GE · WorldCare Clinical · gsk · Genentech · Roche · Shobhit University · Johnson&Johnson · ACTELION · Apollo Hospitals · abbvie

HEADQUARTER
USA, CALIFORNIA

DEVELOPMENT/ SUPPORT OFFICE
INDIA, CHANDIGARH

SUPPORT OFFICE
USA, NEW JERSEY